



APPENDIX 1

@CareQualityComm
#StateOfCare



The state of health care and adult social care in England 2021/22

Judith Mackenzie and Pippa Jones
Stockton on Tees Adult Social Care and Health Select Committee Meeting
20 December 2022



Our purpose



We make sure health and social care services provide people with safe, effective, compassionate, high-quality care and we encourage care services to improve.

Unique oversight of care



Is it safe?
Is it effective?
Is it caring?
Is it responsive?
Is it well-led?

23,982 adult social care services
136 NHS acute hospital trusts
385 independent acute hospitals
141 NHS or independent community health providers or locations
10 NHS ambulance trusts
141 Independent ambulance services
205 hospices
49 NHS mental health trusts
239 independent mental health locations
5,662 dental practices
6,331 GP practices
184 Urgent care and out of hours

The health and care system is gridlocked and unable to operate effectively

“What this means is that people are stuck – stuck in hospital because there isn’t the social care support in place for them to leave, stuck in emergency departments waiting for a hospital bed to get the treatment they need, and stuck waiting for ambulances that don’t arrive because those same ambulances are stuck outside hospitals waiting to transfer patients.”



Depleted workforce: healthcare

- **NHS vacancy rates** – 132,000 vacant posts = 9.7%
- highest in the last 5 years
- In all regions, **mental health vacancy rate** is higher than acute (example: London - 16%)
- Fewer **midwives** - numbers fell between April 2021 and April 2022 – largest annual decrease since records began in 2009
- 10% reduction on the ratio of fully qualified **GPs** per 100,000 patients in the last 5 years. 42% of RCGP members say they are likely to quit in the next 5 years



Depleted workforce: adult social care

- **99% of NHS leaders warn of adult social care workforce crisis**
- **165,000 vacancies in adult social care** – services are closing the doors to new residents
- Around **half a million people** may be waiting either for an adult social care assessment, for care or a direct payment to begin, or for a review of their care



The impact of a depleted workforce

I can't get an appointment with my NHS Dentist/GP

I have to go to A&E and I have a long wait ahead

I can't go to work because I need to look after someone

It is taking too long to get through to NHS 111

I am in an ambulance outside the hospital waiting to be admitted

I can't leave hospital as I can't get the right support to do so

Areas of concern

An evolving picture, proactive recording and better data is needed to tackle health inequality

Maternity services

- **2 out of 5 maternity services not good enough** (39% rated Requires Improvement or Inadequate)
- **Black women 4x more likely to die in pregnancy and childbirth** than white women, with higher rates of postpartum re-admission than women of other ethnicities.

Learning disability and autism services

- Care is still not good enough
- 'Out of sight' report made **17 recommendations, only 4 partially met, 13 not met**
- There are still **too many people in hospital**



Health and care staff
want to provide good,
safe care but are
struggling to do so in a
gridlocked system

The time is now



- Challenges services now face are due to **historical underinvestment**
- Focus must now be on **long-term planning** and **sustainable** investment
- Local leaders need to **join up** pockets of innovation
- **Better data** to aid coordination and address inequalities
- A real step change is needed to **attract and retain staff**; better pay and training

No quick fixes

*“There are no quick fixes - but there are steps to be taken now on **planning, investment and workforce** that will help stop things getting worse.*

*By working **together** to address the issues that lie behind the gridlock, we put in place the conditions to ensure that next year more people can access good, safe care – delivered by a better supported workforce who have reason to be **optimistic about the future.**”*



www.cqc.org.uk
enquiries@cqc.org.uk
[@CareQualityComm](https://twitter.com/CareQualityComm)
[#StateOfCare](https://twitter.com/StateOfCare)



Get your copy of the report now:

